

MADISON COUNTY ROAD DEPARTMENT

APRIL 2016

CLOSED CALL ANALYSIS

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
20544	02/09/15 Request 04/15/16 Schedule 04/15/16 Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ellis, Mary Mallard Point Dr	Mallard Pointe Dr District 1
Flooding because of culvert is stopped up need to be cleaned out						
20675	03/12/15 Request 04/12/16 Schedule 04/22/16 Closed	Durations 10.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hunt, Bobby Mullinville Rd	Mullinville Rd District 5
Need a culvert installed will have it staked off						
21190	06/01/15 Request 04/21/16 Schedule 04/15/16 Closed	Durations -6.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ellis, Mary mallardPointe Drive	Mallard Pointe Dr District 1
Culvert stopped up.						
21401	07/08/15 Request 04/07/16 Schedule 04/20/16 Closed	Durations 13.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith Annie Dinkins RD	Dinkins Rd District 5
Requesting gravel for her culvert						
21661	09/17/15 Request 04/05/16 Schedule 04/11/16 Closed	Durations 6.0 S-to-C 0.2 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bennett Brenda King Ranch Cir	King Ranch Cir District 4
Stated that King Ranch Cir has about 3/4 bad potholes						
22114	02/02/16 Request 04/05/16 Schedule 04/25/16 Closed	Durations 20.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Robert Owens Rd	Owens Rd District 5
Road is in need of repair and attention. Pot holes and ruts need to be repaired						

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22171	02/10/16 Request 04/18/16 Schedule 04/27/16 Closed	Durations 9.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	McMurtry, Brenda A R Rimmer Rd	A R Rimmer Rd
Requesting more gravel for the bus to be able to turn around at the address						
22174	02/11/16 Request 04/08/16 Schedule 03/29/16 Closed	Durations -10.0 S-to-C 0.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd	Society Ridge Rd District 3
Requesting to have the grader come and smooth out pot holes on road						
22189	02/16/16 Request 04/21/16 Schedule 04/15/16 Closed	Durations -6.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ellis, Mary Mallard Pointe Dr	Mallard Pointe Dr District 1
Culvert stopped up due to leaves dumped in ditch by neighbor, which caused her yard all the way up to her garage to flow						
22214	02/17/16 Request 04/13/16 Schedule 04/25/16 Closed	Durations 12.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hawley, Freida Caroline Blvd	Caroline Blvd District 4
Culvert needs draining, cleaning out						
22239	02/22/16 Request 04/13/16 Schedule 04/11/16 Closed	Durations -2.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Caller, Matthew, Moses Phillips Rd	Phillips Rd District 4
Potholes needs patching						
22258	02/26/16 Request 04/12/16 Schedule 04/25/16 Closed	Durations 13.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	McHarris, Dennis McHarris Rd	McHarris Rd District 3
Road needs gravel at the entrance where the bus, garbage trucks etc turns around						

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22265	02/29/16 Request 04/08/16 Schedule 04/18/16 Closed	Durations 10.0 S-to-C 0.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Dinkelacke, Daniel Smith Carr Rd	Smith Carr Rd District 4
Stated that ditch needs cleaning						
22274	03/01/16 Request 04/05/16 Schedule 04/14/16 Closed	Durations 9.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Stribling Rd	Stribling Rd District 3
Potholes need patching again on Stribling Rd right at the entrance on Hathaway and Johnstone S/D						
22302	03/04/16 Request 04/06/16 Schedule 04/12/16 Closed	Durations 6.0 S-to-C 38.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Caller, Dereko Sugar Hill St	Sugar Hill St District 5
Huge pothole has turned into a sink hole in front of this address						
22311	03/07/16 Request 04/04/16 Schedule 04/25/16 Closed	Durations 21.0 S-to-C 0.0 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Tucker, Jessie Lee Hwy 16 East	Anderson Rd District 5
Requesting a DEAD END sign to be placed at the beginning of Anderson Rd						
22317	03/07/16 Request 04/07/16 Schedule 03/24/16 Closed	Durations -14.0 S-to-C 16.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Caller, Dwight McMillon Rd	McMillon Rd District 3
Caller stated that potholes needs patching on this road and needs another NO TRUCKS sign at the end of McMillon Rd/S						
22318	03/07/16 Request 04/14/16 Schedule 03/24/16 Closed	Durations -21.0 S-to-C 16.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Ouales, Carolyn Yandell Rd	Yandell Rd District 1
Caller stated that she hit a pothole on this road and damaged her car						

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22322	03/08/16 Request 04/22/16 Schedule 04/20/16 Closed	Durations -2.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Reed, Keith Horton Rd	Horton Rd District 3
Caller stated that part of the road was paved and the other end needs gravel, its hard getting to their house without vehi ion						
22323	03/08/16 Request 04/08/16 Schedule 03/24/16 Closed	Durations -15.0 S-to-C 15.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Harris, Sharon Kehle Rd	Kehle Rd District 3
Pot holes on road near the very end needs to be filled in; also a suken in place need to be leveled out near the very end						
22349	03/11/16 Request 04/18/16 Schedule 04/13/16 Closed	Durations -5.0 S-to-C 32.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ely, Jones Clarkdell Rd	Clarkdell Rd District 1
stated that someone threw an cigarettte out and started an fire in the ditch where his leaves where and culvert burned up						
22358	03/14/16 Request 04/14/16 Schedule 04/25/16 Closed	Durations 11.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	McMurtry, Brenda A R Rimmer Rd	A R Rimmer Rd
Pot holes and ruts in the road need to be filled						
22368	03/16/16 Request 04/15/16 Schedule 04/07/16 Closed	Durations -8.0 S-to-C 21.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda 255 Twin Lakes Dr	Twin Lakes Dr District 1
At the corner of Twin Lakes Dr and Eastside Dr along fence line drainage runs down the ditch. Culvert is set too low for w						
22372	03/16/16 Request 04/12/16 Schedule 04/25/16 Closed	Durations 13.0 S-to-C 39.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cross, Rashunta Riley Williams Rd	Riley Williams Rd District 5
Requesting for rocks or gravel at driveway						

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22373	03/16/16 Request 04/13/16 Schedule 04/20/16 Closed	Durations 7.0 S-to-C 34.7 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Paine, Courtney Bozeman Rd	Bozeman-Paine Cir District 3
Requesting for bushes/limbs be cut on Bozeman Paine and Bozeman Rd across from the church						
22379	03/17/16 Request 04/18/16 Schedule 04/18/16 Closed	Durations 0.0 S-to-C 31.7 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Galloway, Joe Smith Carr Rd	Smith Carr Rd District 4
Requesting that the whole road be cleaned up on both sides, ditches are full of trash up and down on Smith Carr Rd/Yanc						
22380	03/18/16 Request 04/06/16 Schedule 04/13/16 Closed	Durations 7.0 S-to-C 26.1 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Dobson, Jov Rankin Rd	Rankin Rd District 5
trash pick up on side of road						
22382	03/21/16 Request 04/21/16 Schedule 04/26/16 Closed	Durations 5.0 S-to-C 36.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Paul, Che Stokes Rd	Stokes Rd District 3
Culvert was smashed in when house was being built now ditch is holding water						
22386	03/22/16 Request 04/22/16 Schedule 04/21/16 Closed	Durations -1.0 S-to-C 29.9 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Perry, Trinette Church Ln	Church Ln District 5
Driveway needs gravel over culvert it is muddy and holes are holding water						
22387	03/22/16 Request 04/22/16 Schedule 04/21/16 Closed	Durations -1.0 S-to-C 29.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Perry, Trinette Church Ln	Church Ln District 5
There is a hump of mud/dirt on road where work was done by road department. It needs to be leveled and needs gravel						

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22390	03/22/16 Request 04/22/16 Schedule 03/24/16 Closed	Durations -29.0 S-to-C 1.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Robertson, Carol Virililia Rd	Virililia Rd District 4
			Potholes about 2-3 miles down road			
22394	03/23/16 Request 04/20/16 Schedule 04/25/16 Closed	Durations 5.0 S-to-C 32.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Patrick, James Lovelace Ln	Lovelace Lane District 5
			Need gravel on road badly before the rain comes			
22410	03/28/16 Request 04/15/16 Schedule 04/25/16 Closed	Durations 10.0 S-to-C 28.1 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Unknown Ravtown Rd	Ravtown Rd District 5
			Needs road grading			
22414	03/28/16 Request 04/12/16 Schedule 04/25/16 Closed	Durations 13.0 S-to-C 28.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lloyd, Joe Lottville Rd	Lottville Rd District 5
			driveway needs gravel right besides the culvert [washed out due to rain]			
22419	03/28/16 Request 04/06/16 Schedule 04/27/16 Closed	Durations 21.0 S-to-C 29.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Washington, Wanda Cauthen Rd	Cauthen Rd District 5
			bad potholes on entire road, stated that its tearing their vehicles up			
22424	03/28/16 Request 04/05/16 Schedule 04/25/16 Closed	Durations 20.0 S-to-C 27.9 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith, Kelvin Wav Rd	Wav Rd District 5
			Needs gravel, due to rain washed away			

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22432	03/29/16 Request 04/14/16 Schedule 04/12/16 Closed	Durations -2.0 S-to-C 14.1 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Dampeer Rd	Dampeer Rd District 5
Bad potholes road needs attention						
22435	03/30/16 Request 04/04/16 Schedule 04/14/16 Closed	Durations 10.0 S-to-C 14.8 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Williford, Brad Business Park Dr	Business Park Dr District 4
Large pot hole on the road that need to be filled						
22437	03/30/16 Request 04/06/16 Schedule 04/08/16 Closed	Durations 2.0 S-to-C 8.7 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Ruffin, Lawrence Westside Trailer Park	Westside Trailer Park
Stated that potholes are bad, you can barely walk on it						
22439	03/30/16 Request 04/06/16 Schedule 04/14/16 Closed	Durations 8.0 S-to-C 14.7 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown North Deerfield Dr	North Deerfield Dr District 5
Bad potholes on North Deerfield Dr and Meadow Green Ln, due to dump trucks working in the neighborhood						
22443	03/31/16 Request 04/06/16 Schedule 04/22/16 Closed	Durations 16.0 S-to-C 22.3 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Mt Zion Rd	Mt Zion Rd District 5
Mt Zion Rd/ Johnny Catchings Rd, hole across the road washing away, buses can't get through						
22457	04/01/16 Request 04/05/16 Schedule 04/25/16 Closed	Durations 20.0 S-to-C 23.9 O-to-C	Flood/Water Related Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Green, Lucy Magnolia Street	Magnolia St District 3
home flooded with the last rain						

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22458	04/01/16 Request 04/08/16 Schedule 04/12/16 Closed	Durations 4.0 S-to-C 10.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Walter Allenwood Dr	Holmes Hollow Ln District 5
Culvert needed at the intersection of Holmes Hollow and Whiddon in the Ratliff Ferry Est						
22460	04/04/16 Request 04/08/16 Schedule 04/18/16 Closed	Durations 10.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Grav, Mattie Gober Dr	Gober Dr District 5
Big pothole on Gober Dr which run through Virgin Mary connected to Permenter Rd						
22462	04/04/16 Request 04/05/16 Schedule 04/07/16 Closed	Durations 2.0 S-to-C 3.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd	Bardin Rd District 4
Gravel has washed out where the culvert is, and there is nothing there to support it,cant drive over it due to sinking in						
22466	04/04/16 Request 04/04/16 Schedule 04/04/16 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Dept, Sheriff Old Natchez Trace	Old Natchez Trace District 5
Tree down on Old Natchez Trace, 1/2 mile Gunter Rd						
22467	04/04/16 Request 04/11/16 Schedule 04/27/16 Closed	Durations 16.0 S-to-C 22.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Spivey, Terry McCullough Ln	McCullough Ln District 4
Road has many pot holes to Cane Creek Rd						
22474	04/05/16 Request 04/14/16 Schedule 04/25/16 Closed	Durations 11.0 S-to-C 20.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	McMurtry, Brenda A R Rimmer Rd	A R Rimmer Rd
Bad potholes, asking for someone to please come out an take a look at the road						

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22478	04/06/16 Request 04/07/16 Schedule 04/12/16 Closed	Durations 5.0 S-to-C 6.2 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Third Ave	Third Ave District 4
			Deep pothole			
22483	04/06/16 Request 04/07/16 Schedule 04/18/16 Closed	Durations 11.0 S-to-C 11.7 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Wren, Aubrey Cauthen Rd	Cauthen Rd District 5
			Pot holes need filling on road from Hwy 43 to Nine Mile Lake			
22492	04/07/16 Request 04/14/16 Schedule 04/18/16 Closed	Durations 4.0 S-to-C 10.7 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jobe, Louis Riley Williams Rd	Riley Williams Rd District 5
			Bad potholes			
22498	04/11/16 Request 04/21/16 Schedule 04/19/16 Closed	Durations -2.0 S-to-C 8.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Taylor Cleo Clark Rd	Cleo Clark Rd District 4
			Stated that the county left a big potholes on the entrance of driveway when they came out			
22508	04/11/16 Request 04/21/16 Schedule 04/26/16 Closed	Durations 5.0 S-to-C 15.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hardacre, Cal Purvis Rd	Purvis Rd District 4
			Requesting for rocks to be poured at this address for new driveway			
22510	04/12/16 Request 04/12/16 Schedule 04/12/16 Closed	Durations 0.0 S-to-C 0.2 O-to-C	Other Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Johnson, Richard Rouser Rd	Rouser Rd District 3
			Tree down			

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22511	04/12/16 Request 04/19/16 Schedule 04/13/16 Closed	Durations Other -6.0 S-to-C 0.9 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Washington, James Mt Zion Rd	Mt Zion Rd District 5
Came in and reported tree down but also stated that he will move it himself						
22513	04/12/16 Request 04/12/16 Schedule 04/12/16 Closed	Durations Down Tree 0.0 S-to-C 0.1 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Mary Ann, Deputy Old Natchez Trace Rd	Old Natchez Trace District 5
Tree down across the road near Barnes Rd						
22514	04/12/16 Request 04/19/16 Schedule 04/14/16 Closed	Durations Limb Pickup -5.0 S-to-C 1.8 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Bailev, Susan Coker Rd	Coker Rd District 3
Tree and limbs need to be picked up to clear road more and get them out the ditches						
22515	04/12/16 Request 04/22/16 Schedule 04/22/16 Closed	Durations Road Condition 0.0 S-to-C 10.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Washington, Falonda Cauthen Rd	Cauthen Rd District 5
Road conditions are bad that even an ambulance is stick on road						
22516	04/12/16 Request 04/15/16 Schedule 04/15/16 Closed	Durations Other 0.0 S-to-C 2.7 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Ware, Patricia John Dav Rd	John Dav Rd District 5
Says tree fell across the road and sheriff dept moved it, but requesting for county to come and move it now off the side c						
22519	04/12/16 Request 04/12/16 Schedule 04/13/16 Closed	Durations Flood/Water Related 1.0 S-to-C 0.7 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Sheriff, Dept East Sowell Rd	East Sowell Rd District 1
Flooding, car had to be towed out, very deep needs long barrells out						

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22520	04/12/16 Request 04/21/16 Schedule 04/19/16 Closed	Durations -2.0 S-to-C 6.7 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Lobrano, Falisha Beaver Bend	Beaver Bend District 1
Limbs/debris picked up at 136 Beaver Bend/808 Oak Trail in Deerfield Sudv						
22521	04/13/16 Request 04/14/16 Schedule 04/14/16 Closed	Durations 0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Mahaffey, Kelvin Hwy 16 W	Hwy 16 W
Culvert and ditch stopped up on the south side of this address [washing out]						
22524	04/13/16 Request 04/20/16 Schedule 04/14/16 Closed	Durations -6.0 S-to-C 1.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Hontaz, Johnathan Bremen Way	Stillhouse Creek Dr District 2
Tree limbs cut up need to be picked up						
22530	04/13/16 Request 04/19/16 Schedule 04/20/16 Closed	Durations 1.0 S-to-C 7.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Viqlar, Eddie Lorman Ln	Lorman Ln District 3
Limbs debris pick up across from this address in Gate 7						
22532	04/13/16 Request 04/14/16 Schedule 04/15/16 Closed	Durations 1.0 S-to-C 1.7 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Kimbrough, Scott Sharpe Rd	Sharpe Rd District 3
Limbs pick up in Cherry Hill Plantation Sudv in front of this address, says it been there over 10 days						
22533	04/14/16 Request 04/15/16 Schedule 04/15/16 Closed	Durations 0.0 S-to-C 1.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Woods, Nan Fawn Cv	Fawn Cv District 1
Large tree stump that has been cut up needs to be moved in Deerfield Sudv						

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22534	04/14/16 Request 04/15/16 Schedule 04/19/16 Closed	Durations 4.0 S-to-C 5.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Morris, Teresa Addison Way	Addison Way District 4
			Tree stump needs to be picked up			
22535	04/14/16 Request 04/14/16 Schedule 04/15/16 Closed	Durations 1.0 S-to-C 0.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Mclaurin, Betty John Dav Rd	John Powell Rd District 5
			Road decading in on John Powell Rd off of Sharon Rd, stated that it's very dangerous by the sewage and someone might			
22537	04/14/16 Request 04/15/16 Schedule 04/15/16 Closed	Durations 0.0 S-to-C 1.2 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Unknown Hwy 16 W	Hwy 16 W
			Limbs pickup			
22538	04/14/16 Request 04/15/16 Schedule 04/15/16 Closed	Durations 0.0 S-to-C 1.2 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Simpson, Donald Way Rd	Way Rd District 5
			Need freezer picked up			
22539	04/14/16 Request 04/15/16 Schedule 04/15/16 Closed	Durations 0.0 S-to-C 0.9 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Meadows, Jerry Deerfield Dr	Deerfield Dr District 1
			Need limbs debris picked up at 8,14, and 16 Deerfield Dr off of Hov Rd			
22542	04/14/16 Request 04/15/16 Schedule 04/20/16 Closed	Durations 5.0 S-to-C 5.7 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Bentley, Karen Caroline Blvd	Caroline Blvd District 4
			Limbs debris pick up at this address in Lake Caroline Sudv			

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22545	04/14/16 Request 04/15/16 Schedule 04/20/16 Closed	Durations 5.0 S-to-C 5.7 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Thomason, Cyndy Cheswyck Cv	Cheswyck Cove District 2
Limbs debris picked up at this address an neighbors						
22549	04/15/16 Request 04/18/16 Schedule 04/20/16 Closed	Durations 2.0 S-to-C 4.7 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Johnson, Richard Rouser Rd	Rouser Rd District 3
Tree that was moved out of road into the ditch by the county is causing the road/yard to flood						
22550	04/18/16 Request 04/19/16 Schedule 04/20/16 Closed	Durations 1.0 S-to-C 1.9 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Rowland, Thomas Bridgewater Dr	Bridgewater Dr District 3
Limbs pick up						
22553	04/18/16 Request 04/19/16 Schedule 04/25/16 Closed	Durations 6.0 S-to-C 6.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lacy-Carson, Linda Summerlin Rd	Summerlin Rd District 5
Summerlin Rd needs pothole repair.						
22554	04/18/16 Request 04/19/16 Schedule 04/19/16 Closed	Durations 0.0 S-to-C 1.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lacy-Carson, Linda McNamara Rd	
McNamara Rd needs pothole repair.						
22555	04/18/16 Request 04/22/16 Schedule 04/21/16 Closed	Durations -1.0 S-to-C 3.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Wender, John Middlefield Dr	Middlefield Dr District 1
Needs heavy items picked up [old wood from deck, swimming pool pump etc.]						

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22557	04/18/16 Request 04/19/16 Schedule 04/20/16 Closed	Durations 1.0 S-to-C 1.8 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Mcmurtry, Brenda 154	Old 51 Rd District 5
			needs gravel			
22558	04/18/16 Request 04/22/16 Schedule 04/19/16 Closed	Durations -3.0 S-to-C 1.0 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
			Requesting tree limbs and debris be picked up			
22560	04/18/16 Request 04/20/16 Schedule 04/20/16 Closed	Durations 0.0 S-to-C 1.8 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Rollins, Jason Red Oak Ct	Red Oak Ct District 3
			Requesting limbs and debris to be picked up			
22561	04/18/16 Request 04/20/16 Schedule 04/20/16 Closed	Durations 0.0 S-to-C 1.7 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Deer, Sammy Cotton Wood Ct	Cotton Wood Ct District 1
			Limbs pick up at this address in Ashbrook Sudv			
22562	04/18/16 Request 04/22/16 Schedule 04/20/16 Closed	Durations -2.0 S-to-C 1.7 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Northshore Pt	Northshore Pointe District 3
			Needs limbs pick up at this address in Lake Caroline			
22564	04/19/16 Request 04/20/16 Schedule 04/20/16 Closed	Durations 0.0 S-to-C 1.0 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Harrell, Richard 132 Saqefield Square	Saqefield Sq District 4
			Need limb pickup			

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Closed Requests

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22565	04/19/16 Request 04/19/16 Schedule 04/19/16 Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Cochran, Bob Hackerry Ln	Hackberry Ln District 1
			Tree limbs,debris pick up			
22566	04/19/16 Request 04/20/16 Schedule 04/21/16 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Blackwell, Pat Buckhead Drive	Buckhead Dr District 2
			She has standing water in her backyard and needs something done about it.			
22568	04/19/16 Request 04/20/16 Schedule 04/21/16 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	O'Cane, Danny Ouail Rd	Ouail Rd District 5
			Bad potholes need repaired [Request top of list by Mr.Gaillet]			
22569	04/19/16 Request 04/20/16 Schedule 04/21/16 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Watkins, Mr. Ouail Hollow	Ouail Hollow District 1
			Limbs pick up			
22570	04/19/16 Request 04/20/16 Schedule 04/20/16 Closed	Durations 0.0 S-to-C 0.8 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Smith, Linda Bridge Water Dr	Bridge Water Dr District 3
			Limbs pick up at this address in Lake Caroline			
22573	04/19/16 Request 04/20/16 Schedule 04/21/16 Closed	Durations 1.0 S-to-C 1.9 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Allen, Tony W Sowell Rd	W Sowell Rd District 1
			Limbs pick up			

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
22574	04/20/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C 1.2 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Ricky Twin Cedars Ln	Twin Cedars Ln District 1
Requesting limbs to be picked up						
22575	04/20/16 Request 04/20/16 Schedule 04/20/16 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Brown, Valerie Rd Dept	Madison Co Road Dept
Called in today will not be in today.						
22576	04/20/16 Request 04/21/16 Schedule 04/27/16 Closed	Durations 6.0 S-to-C 6.9 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Giles, Twyonia Camden Rd	Camden Rd District 5
Requesting some come out to replace or repair culvert is stopped up and not draining one of the old metal one. Also ditr						
22580	04/20/16 Request 04/20/16 Schedule 04/20/16 Closed	Durations 0.0 S-to-C -0.2 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Duncan, Letha Belle Pointe Dr	
Hit road shoulder and damaged her car. East of Caroline Pointe.						
22581	04/20/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C 1.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Stokes, Helen 1154 Old Hwy 51	Old 51 Rd District 5
Need pile of limbs picked up						
22582	04/20/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C 1.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Mrs., Evans 104 Thornberry Cv	Thornberry Cv District 1
Need limb pickup						

Service Request Schedule Summary

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22583	04/20/16 Request 04/21/16 Schedule 04/22/16 Closed	Durations 1.0 S-to-C 2.1 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Logan, Grea Spring Rd	Spring Rd District 3
Road is caving in needs repair soon.						
22584	04/20/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C 1.0 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Alexander, Charles Cokler Rd	Coker Rd District 3
Requesting the pick of limbs						
22586	04/20/16 Request 04/21/16 Schedule 04/22/16 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Barton, Ken Cedar Hill Rd	Cedar Hill Rd District 3
Requesting a tree that the county cut down be picked up and hauled away in the ditch near address.						
22588	04/20/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C 1.0 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Patty Shadow Hills Dr	Shadow Hill Dr District 1
Requesting limbs to be picked up on the Old Rice Rd side of the property						
22589	04/20/16 Request 04/21/16 Schedule 04/25/16 Closed	Durations 4.0 S-to-C 5.0 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hontaz, Jonathan Bremen Way	Bremen Way District 2
Limbs to be picked up						
22590	04/21/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C 0.2 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Mathews, Juano Harvey Cir	Harvey Cir District 1
Limbs pick up at this address						

Service Request Schedule Summary

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22591	04/21/16 Request 04/22/16 Schedule 04/22/16 Closed	Durations 0.0 S-to-C 1.2 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Macee, Callie Cobbville Dr East	Cobbville Dr E
			Limb pickup			
22592	04/21/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Matthews, Juano Harvey Cir	Harvey Cir District 1
			Requesting limbs and debris to be picked			
22593	04/21/16 Request 04/22/16 Schedule 04/25/16 Closed	Durations 3.0 S-to-C 4.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Ward, Michael Cherry Rose Ln	Cherry Rose Ln District 4
			Request limbs and debris be picked up in the ditches on the side of the road.			
22595	04/21/16 Request 04/22/16 Schedule 04/22/16 Closed	Durations 0.0 S-to-C 1.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Moss, Deborah Harbor Rd	Harbor Rd District 1
			Limbs pick up			
22597	04/21/16 Request 04/21/16 Schedule 04/21/16 Closed	Durations 0.0 S-to-C -0.3 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Unknown Church Rd	Church Rd District 4
			Tree needs cutting on the right passed the cementary, half of it on the county and half on her property			
22602	04/22/16 Request 04/25/16 Schedule 04/25/16 Closed	Durations 0.0 S-to-C 3.3 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Vickers, Joe Bremen Way	Bremen Way District 2
			Limbs pick up			

Service Request Schedule Summary

Closed Requests

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22606	04/22/16 Request 04/25/16 Schedule 04/25/16 Closed	Durations 0.0 S-to-C 3.2 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Cross, Ray Harvey Cir	Harvey Cir District 1
			Limbs pick up			
22607	04/22/16 Request 04/25/16 Schedule 04/25/16 Closed	Durations 0.0 S-to-C 3.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Musquiz, Lori South Deerfield Dr	South Deerfield Dr District 1
			Requesting a large pile of limbs to be picked up			
22612	04/22/16 Request 04/25/16 Schedule 04/27/16 Closed	Durations 2.0 S-to-C 4.7 O-to-C	Trash Related Medium Priority	Brown, Shirley Road Maintenance	Journer, Allen Hampton Hill Blvd	Hampton Hills Blvd District 4
			Request a washing machine be picked up			
22625	04/25/16 Request 04/25/16 Schedule 04/25/16 Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Wilke, Marie Cherry Rose Trail	Cherry Rose Tr District 1
			Limbs pick up			

Closed Request 112 **2.37 S-to-C Average Duration**
7.81 O-to-C Average Duration

Total Requests: 112 **2.37 S-to-C Average Duration**
7.81 O-to-C Average Duration